

Hamidova Laman

Social Work student at UNEC with experience in sales and customer service. Good at communication, solving problems, and helping people.



CONTACT

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WORK EXPERIENCE

Telesales Representative | Bakcell

10/2025 - 01/2026

- Awarded "Employee of the Month"
- Handled customer objections professionally and provided effective, solution-oriented responses.
- Conducted outbound sales calls to promote mobile plans and services.

EDUCATION

Azerbaijan State Economic University

2025 - 2029

- Bachelor of Social Work

Zarifa Aliyeva High School

2022 - 2025

CERTIFICATES

International Symposium Participant | UNEC

03/2026

International Round Table Participant | UNEC

02/2026

"Maska Şou" Project Volunteer | Ictimai TV

02/2026

Employee of the Month | Bakcell

11/2025

LANGUAGES

- Azerbaijani: native
- Russian: native
- English: Intermediate (B1)
- Turkish: Professional (C1)

SKILLS

- MS Office (Excel, Word, PowerPoint, Access, Outlook)